

Support at Home (previously home care packages)

Fees and Pricing (Clinical)

Service Type	Weekdays (6am - 6pm)	Weekdays (6pm - 10pm)	Weekdays (10pm - 6am)	Saturday	Sunday	Public Holidays
Registered nurse	223	251	257	335	446	446
Enrolled nurse	164	185	189	246	328	328
Nursing assistant	147	166	170	221	294	294
Allied health and other therapeutic services	236.9	267	273	356	474	474
Allied health therapy assistant	164	185	189	246	328	328
Counsellor or Psychotherapist	247	278	285	371	494	494
Dietitian or Nutritionist	250	282	288	375	500	500
Exercise physiologist	247	278	285	371	494	494
Occupational therapist	250	282	288	375	500	500
Physiotherapist	250	282	288	375	500	500
Podiatrist	241	272	278	362	482	482
Psychologist	272	306	313	408	544	544
Social worker	250	282	288	375	500	500
Speech pathologist	267	301	308	401	534	534
Care management	159	179	183	239	318	318
Clinical care management	196	221	226	294	392	392
Allied Health Therapy (Other)	247	278	285	371	494	494
Allied Health therapy Group Activities	43	N/A	N/A	N/A	N/A	N/A
ATSI Health Practitioner	245	276	282	368	490	490
Restorative Care Management	196	221	226	294	392	392
ATSI Health Practitioner	245	276	282	368	490	490

Minimum billable visit time: in-home visits

- 15 minutes for Care Partner, Clinical Care Partner on behalf of the participant
- 30 minutes for Personal Care Workers, Allied Health Assistants (in home visits) (Registered Nurse, Enrolled Nurse, Allied Health clinic visits)
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners, Care Partner, Clinical Care Partner (in home visits)

Cancellation fees

Cancellations advised at least 24 hours prior to scheduled visits are not charged. Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

Disclaimer

Fees advertised are minimum amounts for services delivered in Metropolitan areas. Some services provided to regional and rural clients will attract higher fees based on local costs of services delivery and availability of service providers. In cases where higher fees apply each client will be provided with an individualised quote to approve these costs. Services that are for meal delivery, goods and equipment will be quoted once our assessment processes have been completed and in discussion with each client.

Support at Home (previously home care packages)

Fees and Pricing (Independence)

Service Type	Weekdays (6am - 6pm)	Weekdays (6pm - 10pm)	Weekdays (10pm - 6am)	Saturday	Sunday	Public Holidays
Personal care	131	148	151	197	262	262
Social support and community engagement	131	148	151	197	262	262
Therapeutic services for independent living	245	276	282	368	490	490
Remedial masseuse	212.8	240	245	320	426	426
Respite	128	144	148	192	256	256
Art therapist	245	276	282	368	490	490
Assistance to maintain personal affairs	131	148	151	197	262	262
ATSI Health Worker	172	194	198	258	344	344
Cultural support	131	148	151	197	262	262
Dementia consultancy	245	276	282	368	490	490
Digital education and support	131	148	151	197	262	262
Diversional therapist	245	276	282	368	490	490
Social Support Group Activities	40	N/A	N/A	N/A	N/A	N/A
Music therapy	245	276	282	368	490	490
Osteopath	245	276	282	368	490	490

Minimum billable visit time: in-home visits

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- 30 minutes for Personal Care Workers, Allied Health Assistants (in home visits) (Registered Nurse, Enrolled Nurse, Allied Health clinic visits)
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners, Care Partner, Clinical Care Partner (in home visits)

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Support at Home (previously home care packages)

Fees and Pricing (Everyday Living)

Service Type	Weekdays (6am - 6pm)	Weekdays (6pm - 10pm)	Weekdays (10pm - 6am)	Saturday	Sunday	Public Holidays
Domestic assistance	131	148	151	197	262	262
Home maintenance and repairs (includes Gardening)	125	141	144	188	250	250
Meal Preparation	120	135	138	180	240	240
Meal delivery	15	17	18	23	30	30

Transport <5klm	32	36	37	48	64	64
Transport <15klm	87	98	101	131	174	174
Transport >15klm <30klm	120	135	138	180	240	240
Transport >30klm <60klm	152	171	175	228	304	304
Transport >60klm	Price on application					
Transport Group activities	28	N/A	N/A	N/A	N/A	N/A
Indirect transport (taxi or rideshare vouchers)	29	33	34	44	58	58

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- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners, Care Partner, Clinical Care Partner (in home visits)

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