Queensland Community Support Service (QCSS)

Fees and Pricing

Type of Service Fee per visit, during business hours

Social support and community engagement \$12.50

Domestic assistance \$12.50

Home maintenance and repairs (includes Gardening)

\$12.50 / \$27.50 / \$45.00

Minimum billable visit time: in-home visits

30 minutes for Personal Care Workers, Allied Health Assistants and Coordination. 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners.

Cancellation fees

Cancellations advised at least 24 hours prior to scheduled visit are not charged. Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

Disclaimer

All invoiced services are made up of the invoiced cost + \$10 per invoice. All rates current at 1 August 2025. Rates subject to change with 14 days written notice. All fees are GST exclusive. GST applies to some services, please speak to a Home Care team member for more information.

