

Home Care fees and charges

Short Term Restorative Care (8 week program)

1 July 2024

TYPE OF SERVICE	FEE PER HOUR, DURING BUSINESS HOURS
Personal Care Worker (PCW) Transport	\$72
Registered Nurse (RN)	\$125
Enrolled Nurse (EN)	\$115
Physiotherapy, Occupational Therapy, Podiatry	\$169 for Mercy Community employees or as per invoiced services note below.
Coordination—daily fee	\$56
Transport—Accompanied (\$ per km) Any tolls or parking fees incurred will be billed at the cost incurred	\$1.18

Commonwealth Government guidelines may require care recipients to contribute a basic daily fee towards the costs of your care. Please discuss with your Coordinator if a contribution is required to meet the costs of your care plan.

Minimum billable visit time: in-home visits

- 30 minutes for Personal Care Workers, Allied Health Assistants and Coordination.
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners.

Cancellation fees

- Cancellations advised at least 24 hours prior to scheduled visit are not charged.
- Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

Disclaimer

- All invoiced services are made up of the invoiced cost + \$10 per invoice.
- All rates current at 1 July 2024. Rates subject to change with 14 days written notice.
- All fees are GST exclusive. GST applies to some services, please speak to a Home Care team member for more information.

- No set up or exit fees
- No hidden costs or fees
- No charge for travel unless it is required as part of visit or activity



For more information, please contact our Home & Community Care support team on **1300 927 062** or scan the QR code to visit our website.