

Home Care fees and charges

Commonwealth Home Support Program (CHSP)

1 July 2024

TYPE OF SERVICE	FEE PER VISIT, DURING BUSINESS HOURS CLIENT CO-PAYMENT ONLY, PER-VISIT BASIS
Allied Health (Physiotherapy, Occupational Therapy, Podiatry)	\$23
Therapy Group Sessions	\$12
Social Support Group Sessions*	\$16
Transport per trip, ROCKHAMPTON ONLY	\$7.50

* Half day excludes lunch/full day includes lunch

Minimum billable visit time: in-home visits

- 30 minutes for Personal Care Workers, Allied Health Assistants and Coordination.
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners.

Cancellation fees

- Cancellations advised at least 24 hours prior to scheduled visit are not charged.
- Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

Disclaimer

- All rates current at 1 July 2024. Rates subject to change with 14 days written notice.
- All fees are GST exclusive. GST applies to some services, please speak to a Home Care team member for more information.

- No set up or exit fees
- No hidden costs or fees



For more information, please contact our Home & Community Care support team on **1300 927 062** or scan the QR code to visit our website.