

# Home Care fees and charges

## Short Term Restorative Care (12 week program)

1 July 2023

TYPE OF SERVICE	FEE PER HOUR, DURING BUSINESS HOURS
Personal Care Worker (PCW)   Transport	\$67.50
Registered Nurse (RN)	\$117
Enrolled Nurse (EN)	\$117
Physiotherapy, Occupational Therapy, Podiatry	\$150 for Mercy Community employees or as per invoiced services note below.
Coordination—daily fee	\$55
Transport—Accompanied (\$ per km) Any tolls or parking fees incurred will be billed at the cost incurred	\$1.10

Commonwealth Government guidelines may require care recipients to contribute a basic daily fee towards the costs of your care.

Please discuss with your Coordinator if a contribution is required to meet the costs of your care plan.

### Minimum billable visit time: in-home visits

- 30 minutes for Personal Care Workers, Allied Health Assistants and Coordination.
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners.

### Cancellation fees

- Cancellations advised at least 24 hours prior to scheduled visit are not charged.
- Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

### Disclaimer

- All invoiced services are made up of the invoiced cost + \$10 per invoice.
- All rates current at 1 July 2023. Rates subject to change with 14 days written notice.
- All fees are GST exclusive. GST applies to some services, please speak to a Home Care team member for more information.

- No set up or exit fees
- No hidden costs or fees
- No charge for travel unless it is required as part of visit or activity



For more information, please contact our Home & Community Care support team on **1300 927 062** or scan the QR code to visit our website.