

Home Care fees and charges

Home Care Package (HCP)

1 July 2023

TYPE OF SERVICE	FEE PER HOUR, DURING BUSINESS HOURS
Personal Care Worker (PCW)	\$67.50
Registered Nurse (RN)	\$117
Enrolled Nurse (EN)	\$117
Physiotherapy, Occupational Therapy, Podiatry, Speech Pathology	\$150, See invoiced services note
Allied Health Assistant	\$85
Transport—Accompanied (\$ per km) Any tolls or parking fees incurred will be billed at the cost incurred	\$1.10
Social Support Group**	\$25
Therapy Group Sessions	\$35/\$67.50*
Transport Group (per trip)	\$12.50

* 1 hour session \$67.50 for clients requiring assistance

FEE PER FORTNIGHT ACROSS ALL HOME CARE PACKAGES

	HCP 1	HCP 2	HCP 3	HCP 4
Care Management—Full	\$57	\$108	\$228	\$341
Package Management	\$36.50	\$83	\$176	\$269

Minimum billable visit time: in-home visits

- 30 minutes for Personal Care Workers, Allied Health Assistants and Coordination.
- 60 minutes for Registered or Enrolled Nurses, Allied Health practitioners.

Cancellation fees

- Cancellations advised at least 24 hours prior to scheduled visit are not charged.
- Cancellations advised less than 24 hours prior to scheduled visit are charged at 100% of the scheduled visit fee.

Disclaimer

- All invoiced services are made up of the invoiced cost + \$10 per invoice.
- All rates current at 1 July 2023. Rates subject to change with 14 days written notice.
- All fees are GST exclusive. GST applies to some services, please speak to a Home Care team member for more information.

- No set up or exit fees
- No hidden costs or fees
- No charge for travel unless it is required as part of visit or activity



For more information, please contact our Home & Community Care support team on **1300 927 062** or scan the QR code to visit our website.