

10 Child Safe Standards



1

Leadership and culture

Child safety and wellbeing is embedded in the Mercy Community's organisational leadership, governance and culture.



2

Voice of children

Children are informed about their rights, participate in decisions affecting them and are taken seriously.



3

Family and community

Families and communities are informed and involved in promoting child safety and wellbeing.



4

Equity and diversity

Equity is upheld and diverse needs respected in policy and practice.



5

People

People working with children are suitable and supported to reflect child safety and wellbeing values in practice.



6

Complaints management

Processes to respond to complaints and concerns are child focused.



7

Knowledge and skills

Staff and volunteers of Mercy Community are equipped with the knowledge, skills, and awareness to keep children safe through ongoing education and training.



8

Physical and online environments

Physical and online environments promote safety and wellbeing and minimise the opportunity for children to be harmed.



9

Continuous improvement

Implementation of the Child Safe Standards is regularly reviewed and improved.



10

Policy and procedures

Policies and procedures document how Mercy Community is safe for children.